



**KLAIPĖDOS VALSTYBINĖ KOLEGIJA / HIGHER EDUCATION INSTITUTION
STUDENTS SATISFACTION WITH THE QUALITY OF STUDIES PROGRAMME LEVEL, 2024**

In 2024 Klaipėdos valstybinė kolegija / Higher Education Institution (KVK/HEI) conducted a survey, the purpose of which is to assess students' satisfaction with the quality of studies.

832 students participated in the study, including:

- 390 (41,2%) - Faculty of Business;
- 287 (30,3%) - Faculty of Health Sciences;
- 269 (28,4%) - Faculty of Technologies.

Respondents by course: second year 498 (52,6%), third course - 401 (42,5%), fourth course - 47 (5%).

Respondents according to the form of studies: full time - 614 (64,9%), part-time - 57 (6%) students and full-time session 275 (29,1%).

Dynamics of students participating in the survey

	2021	2022	2023	2024
Faculty of Business	349	390	294	390
Faculty of Health Sciences	481	451	333	287
Faculty of Technologies	280	254	203	269
Altogether:	1110	1095	832	946

Aspects of the survey: study content, teaching, organization of studies, self - assessment of the students' involvement in studies, study environment, support, comments about your study experience.

KLAIPĖDOS VALSTYBINĖ KOLEGIJA / HIGHER EDUCATION INSTITUTION STUDENTS' SATISFACTION WITH THE QUALITY OF STUDIES IN 2023 BY FACULTIES

Criteria	KVK / HEI		Percentage			Average		
	%	Average	Faculty of Business	Faculty of Health sciences	Faculty of Technologies	Faculty of Business	Faculty of Health sciences	Faculty of Technologies
1. Student satisfaction with studies, %	87,9	4,11	89,2	84,3	90,0	4,07	4,12	4,16
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	85,4	4,04	87,4	81,5	86,6	4,03	4,06	4,02
3. Students who positively evaluate cooperation with teachers, part from all students, %	88,8	4,27	89,0	84,3	93,3	4,26	4,24	4,32
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	72,2	4,07	71,4	72,7	72,8	4,06	4,10	4,06
5. The share of students who positively evaluate the study environment, IT equipment, %	84,6	4,14	82,6	82,6	90,6	4,06	4,13	4,25

STUDY QUALITY ASSESSMENT 2022-2024 DYNAMICS OF AVERAGES BY FACULTIES

Criteria	KVK / HEI, average			Faculty of Business, average			Faculty of Health Sciences, average			Faculty of Technologies, average		
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	4,07	4,06	4,11	4,01	3,98	4,07	4,01	4,11	4,12	4,25	4,08	4,16
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	4,08	4,01	4,04	4,03	4,00	4,03	4,05	4,02	4,06	4,17	4,02	4,02
3. Students who positively evaluate cooperation with teachers, part from all students, %	4,25	4,23	4,27	4,26	4,23	4,26	4,15	4,23	4,24	4,39	4,23	4,32
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	3,96	3,91	4,07	3,88	3,75	4,06	3,88	4,00	4,10	4,22	3,99	4,06
5. The share of students who positively evaluate the study environment, IT equipment, %	4,04	4,09	4,14	3,94	3,95	4,06	3,97	4,17	4,13	4,30	4,14	4,25

STUDY QUALITY ASSESSMENT 2022-2024 DYNAMICS OF AVERAGES BY FACULTIES, PERCENTAGE

Criteria	KVK / HEI, average			Faculty of Business, average			Faculty of Health Sciences, average			Faculty of Technologies, average		
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	84,4	85,7	87,9	85,4	86,1	89,2	79,1	84,4	84,3	90,9	87,2	90,0
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	84,9	82,5	85,4	86,2	84,0	87,4	83,6	81,1	81,5	85,0	82,8	86,6
3. Students who positively evaluate cooperation with teachers, part from all students, %	88,0	88,2	88,8	90,5	89,1	89,0	83,1	87,1	84,3	91,3	88,7	93,3
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	66,4	67,0	72,2	63,4	61,3	71,4	62,8	69,0	72,7	77,5	72,5	72,8
5. The share of students who positively evaluate the study environment, IT equipment, %	80,2	82,2	84,6	79,2	77,5	82,6	74,1	83,1	82,6	90,9	87,7	90,6

STUDY QUALITY ASSESSMENT 2022-2024 DYNAMICS OF AVERAGES BY PROGRAMME, FACULTY OF BUSINESS

Criteria	Administration of Institutions and Companies			Logistics Management			Digital Marketing			Tourism Business		
	%			%			%			%		
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	87,0	97,0	92,3	79,3	83,3	71,2	59,3	81,0	90,6	100,0	100,0	88,0
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	93,5	90,9	89,7	81,0	85,2	69,2	66,7	90,5	90,6	100,0	87,5	80,0
3. Students who positively evaluate cooperation with teachers, part from all students, %	95,7	90,9	94,9	86,2	90,7	75,0	74,1	90,5	93,8	100,0	100,0	88,0
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	53,3	72,4	76,9	54,7	58,0	58,0	37,0	65,0	81,3	80,0	71,4	76,0
5. The share of students who positively evaluate the study environment, IT equipment, %	71,7	81,8	76,9	72,4	69,8	61,5	63,0	81,0	90,6	100,0	100,0	84,0

Criteria	Finance			Accounting			Pre-school and Pre-primary Education			Pedagogy of Primary Education		
	%			%			%			%		
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	82,6	79,2	93,8	92,1	90,6	91,2	91,1	85,6	92,8	83,0	81,3	92,5
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	82,6	83,3	87,5	94,7	81,3	91,2	91,8	83,3	88,8	72,3	75,0	97,0
3. Students who positively evaluate cooperation with teachers, part from all students, %	91,3	83,3	93,8	94,7	93,8	91,2	95,2	87,8	89,6	80,9	84,4	91,0
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	50,0	50,0	63,6	75,0	58,6	78,1	79,5	61,2	71,5	50,0	61,3	69,2
5. The share of students who positively evaluate the study environment, IT equipment, %	73,9	79,2	87,5	84,2	87,5	94,1	87,0	75,6	86,4	76,6	71,9	83,6

STUDY QUALITY ASSESSMENT 2022-2024 DYNAMICS OF AVERAGES BY PROGRAMME, FACULTY OF HEALTH SCIENCES

Criteria	Social Work			General Practice Nursing			Physiotherapy		
	%			%			%		
	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	89,5	93,8	93,5	84,6	82,4	70,0	75,8	86,5	82,8
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	96,1	95,8	90,3	89,0	76,9	71,7	80,3	80,8	77,6
3. Students who positively evaluate cooperation with teachers, part from all students, %	96,1	95,8	90,3	79,1	80,6	68,3	90,9	92,3	89,7
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	81,4	81,8	86,2	62,2	67,6	42,4	69,7	77,6	75,0
5. The share of students who positively evaluate the study environment, IT equipment, %	88,2	91,7	93,5	81,3	80,4	78,3	72,7	88,2	75,9

Criteria	Dental Hygiene			Beauty Therapy			Dental Assisting		
	%			%			%		
	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	67,9	84,1	92,7	77,0	79,7	80,5	67,9	81,8	90,9
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	73,2	81,8	87,3	82,0	78,0	78,0	64,3	77,3	90,9
3. Students who positively evaluate cooperation with teachers, part from all students, %	73,2	88,6	90,9	77,0	86,4	80,5	75,0	86,4	90,9
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	52,8	66,7	86,3	58,3	55,2	75,0	29,6	71,4	81,8
5. The share of students who positively evaluate the study environment, IT equipment, %	62,5	79,5	89,1	65,6	74,6	70,7	57,1	95,5	90,9

**STUDY QUALITY ASSESSMENT 2022-2024 DYNAMICS OF AVERAGES BY PROGRAMME,
FACULTY OF TECHNOLOGIES**

Criteria	Automobiles Transport Engineering			Real Estate Measurement Engineering			Construction Engineering			Electrical and Automation Engineering			Mechanical Engineering		
	%			%			%			%			%		
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	86,3	82,9	94,4	100,0	100,0	100,0	92,0	88,5	98,1	90,9	84,4	80,4	94,4	86,7	87,5
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	78,4	91,4	91,7	100,0	100,0	80,0	86,0	76,9	92,6	86,4	71,1	76,5	94,4	73,3	87,5
3. Students who positively evaluate cooperation with teachers, part from all students, %	78,4	82,9	97,2	100,0	100,0	100,0	94,0	88,5	96,3	90,9	82,2	84,3	94,4	93,3	93,8
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	77,1	57,6	85,3	100,0	100,0	100,0	65,0	85,7	88,2	84,4	75,7	61,1	100,0	66,7	36,4
5. The share of students who positively evaluate the study environment, IT equipment, %	84,3	77,1	91,7	100,0	100,0	75,0	88,0	92,3	100,0	93,0	86,7	86,3	94,1	93,3	87,5

Criteria	Food Technologies			Dietetics			Informatics Engineering			Informatics		
	%			%			%			%		
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
1. Student satisfaction with studies, %	100,0	81,8	95,2	92,6	95,0	92,9	84,6	93,3	88,5	86,4	85,7	81,3
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	100,0	81,8	95,2	88,9	95,0	92,9	61,5	93,3	80,8	77,3	82,1	81,3
3. Students who positively evaluate cooperation with teachers, part from all students, %	100,0	90,9	100,0	96,3	90,0	96,4	84,6	93,3	92,3	100,0	96,4	90,6
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	76,9	60,0	75,0	73,9	84,2	74,1	50,0	54,5	70,6	78,9	77,3	53,6
5. The share of students who positively evaluate the study environment, IT equipment, %	94,1	72,7	95,2	96,3	100,0	89,3	84,6	93,3	92,0	95,5	85,7	81,3