

## QUALITY POLICY OF KLAIPĖDOS VALSTYBINĖ KOLEGIJA/HIGHER EDUCATION INSTITUTION

Klaipėdos valstybinė kolegija/Higher Education Institution (KVK/HEI) quality management system aims to ensure the highest quality standards and to continuously improve the quality of higher education. The Quality Policy reflects the commitment of the management and the community to the implementation of the KVK/HEI vision and mission by training highly qualified specialists, developing applied research activities and satisfying the development needs of the region and country.

KVK/HEI activities are guided by established requirements and the values and principles of the KVK/HEI community, which ensure:

Professionalism and compliance with requirements: all quality assurance activities comply with LST EN ISO 9001:2015 standard, the Law on Science and Studies of the Republic of Lithuania and the Standards and guidelines for quality assurance in European Higher Education (ESG). KVK/HEI continuously reviews and improves its processes to comply with these requirements and to implement the KVK/HEI strategy and quality aims.

Social responsibility and regional development: KVK/HEI activities are focused on sustainable development and the cultural and economic development of the region. It also ensures that artificial intelligence is used responsibly, in compliance with the laws, data protection requirements and ethical principles, in order to improve the quality of services and ensure transparency and responsibility.

Academic freedom: KVK/HEI guarantees the right of students and teachers to think and debate freely, encouraging critical thinking and creativity. This freedom improves the quality of learning and research activities, contributing to the preparation of highly skilled professionals.

Collegiality and cooperation: KVK/HEI ensures close cooperation between students, lecturers, administrative staff and other interested parties. Interested parties are actively involved in study programme development and updating processes. Feedback is continuously collected to ensure that study programmes are relevant to the needs of the labour market and that they help students to acquire the necessary competences and meet expectations and needs.

Openness to change: KVK/HEI has a wide network of partners both in Lithuania and abroad, cooperating with various academic institutions, business organisations and other interested parties. This cooperation allows the deployment of new technologies, innovative solutions and ensure high quality standards. KVK/HEI promotes leadership and openness to innovation, allowing it to respond appropriately to changes in the labour market and to ensure that students are prepared for a dynamic professional life.

KVK/HEI quality policy is a commitment to continuous improvement and innovation in order to achieve quality aims, to satisfy the expectations of students and other interested parties, and to contribute to the progress of the region and country.