



**KLAIPĖDOS VALSTYBINĖ KOLEGIJA / HIGHER EDUCATION INSTITUTION
STUDENTS SATISFACTION WITH THE QUALITY OF STUDIES PROGRAMME LEVEL, 2023**

In 2023 Klaipėdos valstybinė kolegija / Higher Education Institution conducted a survey, the purpose of which is to assess students satisfaction with the quality of studies.

832 students participated in the study, including:

- 294 (35,4%) - Faculty of Business;
- 333 (40,1%) - Faculty of Health Sciences;
- 203 (24,5%) - Faculty of Technology.

Respondents by course: second year 408 (49,2%), third course - 360 (43,3%), fourth course - 62 (7,5%).

Respondents according to the form of studies: full time - 594 (71,6%), part-time - 32 (3,9%) students and full-time session 204 (24,6%).

Dynamics of students participating in the survey

	2021	2022	2023
Faculty of Business	349	390	294
Faculty of Health Sciences	481	451	333
Faculty of Technology	280	254	203
Altogether:	1110	1095	832

Aspects of the survey: study content, teaching, organization of studies, self - assessment of the students' involvement in studies, study environment, support, comments about your study experience.

KLAIPĖDOS VALSTYBINĖ KOLEGIJA / HIGHER EDUCATION INSTITUTION STUDENTS' SATISFACTION WITH THE QUALITY OF STUDIES IN 2023 BY FACULTIES

Criteria	KVK / HEI		Percentage			Average		
	%	Average	Faculty of Business	Faculty of Health sciences	Faculty of Technology	Faculty of Business	Faculty of Health sciences	Faculty of Technology
1. Student satisfaction with studies, %	85,7	4,06	86,1	84,4	87,2	3,98	4,11	4,08
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	82,5	4,01	84,0	81,1	82,8	4,00	4,02	4,02
3. Students who positively evaluate cooperation with teachers, part from all students, %	88,2	4,23	89,1	87,1	88,7	4,23	4,23	4,23
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	67,0	3,91	61,3	69,0	72,5	3,75	4,00	3,99
5. The share of students who positively evaluate the study environment, IT equipment, %	82,2	4,09	77,5	83,1	87,7	3,95	4,17	4,14

STUDY QUALITY ASSESSMENT 2021-2023 DYNAMICS OF AVERAGES BY FACULTIES

Criteria	KVK / HEI, average			Faculty of Business, average			Faculty of Health Sciences, average			Faculty of Technology, average		
	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	4,06	4,07	4,06	3,99	4,01	3,98	4,10	4,01	4,11	4,07	4,25	4,08
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	4,07	4,08	4,01	4,00	4,03	4,00	4,12	4,05	4,02	4,08	4,17	4,02
3. Students who positively evaluate cooperation with teachers, part from all students, %	4,25	4,25	4,23	4,20	4,26	4,23	4,25	4,15	4,23	4,31	4,39	4,23
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	3,96	3,91	-	3,88	3,75	-	3,88	4,00	-	4,22	3,99
5. The share of students who positively evaluate the study environment, IT equipment, %	4,02	4,04	4,09	3,95	3,94	3,95	4,08	3,97	4,17	3,99	4,30	4,14

STUDY QUALITY ASSESSMENT 2020-2022 DYNAMICS OF AVERAGES BY FACULTIES, PERCENTAGE

Criteria	KVK / HEI, average			Faculty of Business, average			Faculty of Health Sciences, average			Faculty of Technology, average		
	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	85,9	84,4	85,7	84,0	85,4	86,1	87,3	79,1	84,4	86,1	90,9	87,2
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	84,7	84,9	82,5	82,2	86,2	84,0	86,9	83,6	81,1	83,9	85,0	82,8
3. Students who positively evaluate cooperation with teachers, part from all students, %	88,6	88,0	88,2	88,0	90,5	89,1	88,6	83,1	87,1	89,3	91,3	88,7
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	66,4	67,0	-	63,4	61,3	-	62,8	69,0	-	77,5	72,5
5. The share of students who positively evaluate the study environment, IT equipment, %	79,5	80,2	82,2	77,1	79,2	77,5	81,1	74,1	83,1	81,1	90,9	87,7

STUDY QUALITY ASSESSMENT 2020-2022 DYNAMICS OF AVERAGES BY PROGRAMME, FACULTY OF BUSINESS

Criteria	Administration of Institutions and Companies			Logistics Management			Digital Marketing Communication			Tourism Business		
	%			%			%			%		
	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	87,0	87,0	97,0	75,3	79,3	83,3	86,7	59,3	81,0	72,7	100,0	100,0
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	83,3	93,5	90,9	76,5	81,0	85,2	66,7	66,7	90,5	77,3	100,0	87,5
3. Students who positively evaluate cooperation with teachers, part from all students, %	90,7	95,7	90,9	81,5	86,2	90,7	93,3	74,1	90,5	68,2	100,0	100,0
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	53,3	72,4	-	54,7	58,0	-	37,0	65,0	-	80,0	71,4
5. The share of students who positively evaluate the study environment, IT equipment, %	79,6	71,7	81,8	72,8	72,4	69,8	80,0	63,0	81,0	72,7	100,0	100,0

Criteria	Finance			Accounting			Pre-school and Pre-primary School Pedagogy			Pedagogy of Primary Education		
	%			%			%			%		
	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	89,3	82,6	79,2	85,1	92,1	90,6	88,8	91,1	85,6	90,9	83,0	81,3
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	85,7	82,6	83,3	89,4	94,7	81,3	85,0	91,8	83,3	86,4	72,3	75,0
3. Students who positively evaluate cooperation with teachers, part from all students, %	96,4	91,3	83,3	91,5	94,7	93,8	90,0	95,2	87,8	95,5	80,9	84,4
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	50,0	50,0	-	75,0	58,6	-	79,5	61,2	-	50,0	61,3
5. The share of students who positively evaluate the study environment, IT equipment, %	82,1	73,9	79,2	72,3	84,2	87,5	81,3	87,0	75,6	77,3	76,6	71,9

STUDY QUALITY ASSESSMENT 2021-2023 DYNAMICS OF AVERAGES BY PROGRAMME, FACULTY OF HEALTH SCIENCES

Criteria	Dental Hygiene			Beauty Therapy			Dental Assisting		
	%			%			%		
	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	77,8	67,9	84,1	90,9	77,0	79,7	86,7	67,9	81,8
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	77,8	73,2	81,8	92,4	82,0	78,0	80,0	64,3	77,3
3. Students who positively evaluate cooperation with teachers, part from all students, %	81,5	73,2	88,6	92,4	77,0	86,4	90,0	75,0	86,4
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	52,8	66,7	-	58,3	55,2	-	29,6	71,4
5. The share of students who positively evaluate the study environment, IT equipment, %	68,5	62,5	79,5	72,7	65,6	74,6	73,3	57,1	95,5

Criteria	Social Work			Nursing			Physiotherapy		
	%			%			%		
	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	86,1	89,5	93,8	89,7	84,6	82,4	86,5	75,8	86,5
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	88,9	96,1	95,8	89,7	89,0	76,9	82,4	80,3	80,8
3. Students who positively evaluate cooperation with teachers, part from all students, %	83,3	96,1	95,8	91,4	79,1	80,6	87,8	90,9	92,3
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	81,4	81,8	-	62,2	67,6	-	69,7	77,6
5. The share of students who positively evaluate the study environment, IT equipment, %	86,1	88,2	91,7	87,0	81,3	80,4	81,1	72,7	88,2

STUDY QUALITY ASSESSMENT 2021-2023 DYNAMICS OF AVERAGES BY PROGRAMME, FACULTY OF TECHNOLOGY

Criteria	Automobile Transport Engineering			Digital Geodesy			Civil Engineering			Electrical and Automation Engineering			Mechanical Engineering		
	%			%			%			%			%		
	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	79,5	86,3	82,9	100,0	100,0	100,0	88,5	92,0	88,5	87,2	90,9	84,4	100,0	94,4	86,7
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	71,8	78,4	91,4	100,0	100,0	100,0	85,2	86,0	76,9	80,9	86,4	71,1	100,0	94,4	73,3
3. Students who positively evaluate cooperation with teachers, part from all students, %	79,5	78,4	82,9	100,0	100,0	100,0	88,5	94,0	88,5	87,2	90,9	82,2	100,0	94,4	93,3
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	77,1	57,6	-	100,0	100,0	-	65,0	85,7	-	84,4	75,7	-	100,0	66,7
5. The share of students who positively evaluate the study environment, IT equipment, %	74,4	84,3	77,1	100,0	100,0	100,0	85,2	88,0	92,3	83,0	93,0	86,7	92,0	94,1	93,3

Criteria	Food Technology			Dietetics			Informatics Engineering			Informatics		
	%			%			%			%		
	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023
1. Student satisfaction with studies, %	86,8	100,0	81,8	60,0	92,6	95,0	94,7	84,6	93,3	82,6	86,4	85,7
2. Students who positively evaluate the use of active teaching methods in the study process, part from all students, %	89,5	100,0	81,8	85,0	88,9	95,0	84,2	61,5	93,3	73,9	77,3	82,1
3. Students who positively evaluate cooperation with teachers, part from all students, %	92,1	100,0	90,9	90,0	96,3	90,0	89,5	84,6	93,3	91,3	100,0	96,4
4. Students who positively evaluate self-expression opportunities at the KVK / HEI, part from all students, %	-	76,9	60,0	-	73,9	84,2	-	50,0	54,5	-	78,9	77,3
5. The share of students who positively evaluate the study environment, IT equipment, %	81,6	94,1	72,7	50,0	96,3	100,0	89,5	84,6	93,3	78,3	95,5	85,7